

1. INTERNET SERVICES

- Every business has different needs and budgets. That's why Solarus offers a variety of Internet services from high speed to fiber connections – we can provide you with just what you need.
- Solarus Wireless Internet brings you reliable, blazing fast Internet access with no need for cables or phone lines, and no equipment to buy. Also great for a backup connection!
- Solarus provides geographically diverse, and provider diverse connections to the Internet backbone.
- Our connections are reliable, dedicated, and delivered via a state-of-the-art Cisco-powered network.
- T1, DS3, and Ethernet services (connections) available.

2. HOSTED IP

- Cisco Hosted IP service from Solarus is a managed phone system that can improve efficiencies and lower costs.
- With Hosted IP, an up-front and ongoing expense for training of IT staff regarding your phone system would be greatly reduced.
- Another benefit is a lower up-front capital expense, since servers are owned and maintained by Solarus. System expenses including upgrades are the responsibility of Solarus!
- A Cisco Hosted IP phone system from Solarus does not use the public Internet to deliver voice services. Instead, it passes calls through a private, secure and dedicated network which delivers quality service that you've come to expect.
- Solarus has redundant, highly available call manager servers located in our environmentally-controlled telephone company central office.
- Solarus has certified engineers dedicated to manage and optimize your system 24/7/365!
- Solarus is one provider for local and long distance phone service, the Hosted IP phone system, and optionally for Wide Area Network connectivity, and Internet access. This allows for quicker response to disasters and less hassle by working with one vendor.

**3. MANAGED SERVICES**

- Solarus technicians will monitor your network around the clock for up-time and performance.
- Our engineers thoroughly analyze all equipment at least twice a year to ensure the latest upgrades, security updates and patches are applied.
- Most services are provided remotely – no need to schedule an appointment with a technician – saving you time and virtually eliminating interruptions.
- Solarus has a 24/7/365 Technical Assistance Center to support your organization's needs – day or night!

4. WIDE AREA NETWORK (WAN)

- A Wide Area Network connects geographically separated voice and data networks. For businesses with multiple locations, wide area network connections allow them to function as one.
- WAN provides connectivity to a broad area and is especially useful in the event network communications must cross metropolitan, regional and/or national boundaries.
- Simply put, you can connect multiple locations for your voice and data transfer, as though you're in one location.
- Share files and phone systems like you're in one building, even when you're not!
- With Solarus Managed Services, your Wide Area Network is managed 24/7/365 for performance and up-time..

5. TELEPHONE SERVICES – THE PERFECT SOLUTION FOR SMALL BUSINESSES

- Our business-grade phone service allows you to choose from popular features like caller ID and call waiting.
- Featured phone services available are: voice mail, caller ID, call waiting, automatic callback, unlimited domestic long distance calling for small business (including Alaska, Hawaii, Puerto Rico, & Canada), 3-way calling, and call forwarding.

6. CENTREX

- A Centrex system is an extremely reliable phone service that is served out of Solarus' Nortel DMS/500 switch. This switch has full redundancy which means that if one component such as the processor fails, another duplicate component will automatically take over.

[over]

SERVICES CONTINUED:

CENTREX

- Because all telephones are served out of our DMS/500 switch or its remotes, all of your locations share a common processor and common programming. This allows you to operate as if you were in the same building without special hardware, software or circuits to accomplish this goal.
- With Centrex, one centralized receptionist can route calls to any number of locations. You can intercom, transfer, call forward, conference and use many other features between buildings without extra expense.
- The very nature of Centrex is that each user has his/her own telephone line. Each line is free to make or receive calls without waiting for an available shared line. Callers can call directly to an employee's phone – no menus or receptionists required.
- Leave the worries of your telephone system to Solarus so that you can focus on your business and your customers. The processor or "brain" of the Centrex system is located at Solarus, so you don't need to train an employee(s) to maintain or administer your telephone system.

7. LONG DISTANCE CALLING SERVICES

- Get one low per-minute price on all your calls with no minimums and no monthly fees.
- Solarus offers 800 numbers with single, flat-fee pricing on all incoming calls. You can control how the number is used and pay only for actual use with no minimums and no monthly fees.

8. SIP TRUNKING/PRI SERVICES

- If your business has 12 lines it may be time to consider an ISDN PRI T1 or SIP Trunking connection. Why? Two reasons – costs and quality.
- An ISDN PRI connection is served via T1 and will allow you to make 23 simultaneous phone calls. This type of connection allows you to make 23 calls for the price of 12.
- To keep it simple, SIP Trunking is a data connection that supports voice and Internet in one connection. This means better use of the connection and no more paying for traditional phone lines to sit idle.
- SIP Trunking, for local and long distance calling, provides a smart and cost effective solution since less hardware is required and multiple services can be delivered over the same broadband connection.

9. TELEVISION SERVICES

- Enjoy a high quality digital TV service with customizable features – perfect for the business that needs a reliable link to news, sports, entertainment and more!
- More than 150 channels, including local channels.
- Exclusive Solarus programming –includes NFL Network.
- Features 46 digital quality music channels – enough to satisfy your listening pleasure without commercial interruptions.
- Choose from a variety of movie channels for an additional fee!
- Enjoy HD channels that will redefine your television viewing experience, including exclusive channels, NFL Network HD and Outdoor Channel HD, available only to Solarus customers.

10. WEB HOSTING

- Solarus Web Developers can build the site you need for today's Internet or move your existing website over to Solarus Web Hosting. Our reliable network means you can count on your site being available for your customers any time of the day or night, plus fast page delivery.
- We guarantee a smooth transition to move your existing website from your previous provider to Solarus with minimal impact to your business.
- Choose from a variety of plans, based on the one that will best match your company's unique needs for: storage space, bandwidth, virtual or dedicated servers, performance monitoring, email accounts, scripting (the ability to run small applications), and backup services.

